



# The Experts in Authorized Microsoft Training

Global Knowledge offers a high-quality learning experience unmatched in the industry. Students can train in our classrooms or online, and managers can have their teams trained at the location of their choice. We offer Microsoft training that's recognized as high quality, stays on the cutting edge of technologies, and provides exclusive insights that better prepare students for their jobs.

## Train with an Industry- and Customer-Recognized Leader

We've gained recognition for our Microsoft training throughout the industry. For the eighth year in a row, Redmond readers have honored Global Knowledge with top awards for training. And in post-class polls, 98% of our students indicate they would take another Microsoft course from us. Nine out of ten of those students feel their job performance will increase by 20% or more as a result of our training.

## Stay on the Cutting-Edge of Microsoft Technology

Students turn to us to train on the latest versions of Microsoft technologies. We are first-to-market with courses on new technologies, including Windows 7, Exchange 2010, and SharePoint 2010. By training with us, students can be assured that what they learn will be relevant for a long time after the course.

## Gain Exclusive Insights from Many of Our Courses

Many of our courses offer enhanced Microsoft Official Curriculum or even customized, exclusive content. Coupled with our dynamic lab environments, these course enhancements ensure students can put knowledge into practice quickly once back at their jobs.

### Comprehensive Microsoft Training

We offer a comprehensive list of Microsoft training courses, including:

- Windows Server
- Windows 7
- Windows Vista
- Windows XP
- Unified Communications
- Exchange Server
- SQL Server
- Security
- SharePoint & Office
- .NET & Visual Studio
- End-User Desktop

### Flexible Learning Solutions

Need training for your team or organization? Our learning solutions options ensure your success. No matter what your training needs, we can partner with you to develop a solution that delivers results. Our experienced staff and program managers can tailor our flexible curriculum to build the solution that's right for you. Our high quality learning solutions can be delivered practically anywhere in the world.

# Why Choose Global Knowledge?

## Why Choose Us for Your IT and Business Training?

Global Knowledge is the worldwide leader in IT and business skills training. No other training provider is as dedicated as we are to providing customers with the absolute best training experience. With our unique brand of IT and Business Training, you can:

### Learn from the Best Instructors

- More CCIE, CCSI, MCSE, MCSA, and MCITP instructors than any other training provider. All Microsoft instructors are MCTs.
- Our Project Management course instructors are experienced, PMP®-certified professionals.
- Many of our instructors are also consultants, bringing their real-world knowledge, tips, and best practices into the classroom.

### Engage with Custom, Hands-On Labs and Exercises

- Cisco and Microsoft Authorized courseware is enhanced with custom labs and exercises to maximize hands-on training and dramatically improve your learning experience.
- Millions of dollars are invested in the best equipment, allowing you to configure and troubleshoot cutting-edge routers, switches, IP phones, optical and security equipment, and much more.
- Our Business Training courses feature in-class case studies and exercises so you can practice what is preached.

### Choose from Robust Delivery Options

- Premium content and expert instruction are offered via open-enrollment classrooms; live web-based virtual classrooms; and private on-site instruction.
- We also can provide a tailored, blended learning solution that best meets your needs.

### Train Your Entire Team or Company with Our Worldwide Solutions

- Classroom training centers located in 23 countries; online and on-site instruction worldwide; courses can be taught in 11 different languages.
- Proven capability to deliver timely, consistent, and high-quality training solutions to the individual, to teams, and to a globally dispersed workforce.
- Clients include more than 75% of Fortune 500 companies; Federal, State, and Local government agencies; and U.S. Air Force, Army, Navy, Marines, and Coast Guard military branches.

### Select from More Than 1,200 Courses

Our broad and deep training portfolio spans foundational and specialized training and certifications.

#### Our IT Training includes:

- Cisco
- Microsoft
- VMware
- Avaya
- Red Hat
- Iron Port
- EC-Council
- Citrix
- Networking & Wireless
- Programming
- Operating Systems
- Security
- VoIP
- Telephony

#### Our Business Training includes:

- Project Management
- ITIL
- People Management
- Business Analysis
- Business Process Improvement
- Leadership Development

## Experience Award-Winning Training

- VMware Global Education Partner of the Year
- Cisco Global Learning Partner of the Year
- Training Industry.com List of Top 20 Companies
- Red Hat Premier Training Partner of the Year
- PMI Product of the Year
- Training Industry.com Top 20 IT Training Company
- EC-Council Most Outstanding Accredited Training Centers
- #1 Most Recommended IT Training Provider\*
- #1 in Customer Satisfaction\*

\* From a Q4 2009 survey of the "IT Professional Advisory Panel," a blind panel comprised of IT professionals. Survey data collected by Vision Critical LLC.

